

कपिल सिब्बल
KAPIL SIBAL



मंत्री
संचार एवं सूचना प्रौद्योगिकी,
भारत सरकार, नई दिल्ली -110 001
MINISTER OF COMMUNICATIONS
AND
INFORMATION TECHNOLOGY,
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NEW DELHI-110 001

MESSAGE

I am glad to know that All India Management Association, Delhi Management Association and Shared Services Forum are organizing the 3rd National Shared Services Conclave on October 25, 2013 on a theme "Redesigning Business Processes for Competitive Advantage".

Over the last couple of decades, India has emerged as a global economy. Communications & Information Technology with its cost effective talent pool, which is striving to deliver business value to its stakeholders and the competitive edge of Indian Industry achieved due to liberalization & economic reforms, enabling fundamental growth of the economy have contributed significantly towards this cause. I am confident that the discussions and deliberations will help in further growth of Indian economy. I am happy to learn that Delhi Management Association in association with RvalueE Publication is also bringing out a book : "BPM in Global India – the Inflection Point for Competitive Advantage" on this occasion.

I convey greetings to organizers on this occasion and wish the publication a grand success.

Kapil Sibal

(Kapil Sibal)

Place : New Delhi,
Date : October 24, 2013