UST

UST SmartOps™

ABOUT THE PLATFORM

UST SmartOps™ combines AI and cognitive automation to streamline business operations, resulting in improved efficiency, reduced costs, and revenue growth

HOW IT WORKS

Learn
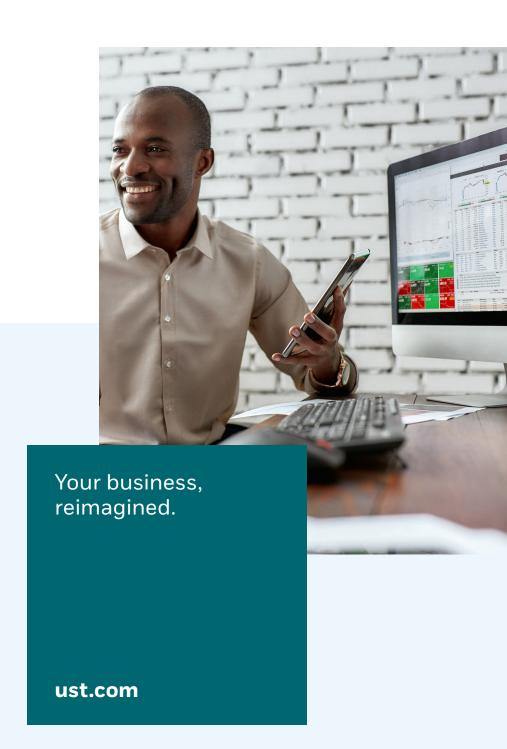Examine your everyday operations and learn which processes to improve

Act
Autonomously streamline process flows between systems and generate reports

Optimize
Improve your business outcomes by continuously adapting to new information and inputs

Your business, reimagined.

ust.com

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UST SmartOps™ is an AI-powered Cognitive Automation Platform that holistically learns and reimagines your business processes while intelligently digitizing and compressing manual workflows. This empowers your people to focus on the opportunities with the highest business impact.

Our technology works seamlessly across business & IT operations including:

USES

- Supply Chain Management
- Customer Onboarding
- Claims Management
- Loan Origination
- Customer Service
- HR
- IT
- Finance

RESULTS

95%

Improvement in mean time to resolve (MTTR)

For a leading retailer's helpdesk operation, UST SmartOps™ improved MTTR by 95% using cognitive automation to identify patterns and optimize IT activities from end-to-end

50%

reduction in health plan configuration effort

For a health insurer, UST SmartOps™ AI automation improved benefit administrator's productivity by transforming PDFs, images, and other unstructured data to digitized content

Email smartops@ust.com to learn how UST SmartOps™ could advance your business.