

UST SmartOps™

UST SmartOps
Brochure

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What is UST SmartOps?

UST SmartOps combines AI & cognitive automation to intelligently streamline business operations there by reducing costs, improving overall efficiency and profitability.



How It Works?



LEARN

UST SmartOps examines your everyday operations to uncover key insights and learns how to enhance actions



ACT

UST SmartOps autonomously designs process flows and generates reports that help identify growth opportunities



OPTIMIZE

UST SmartOps constantly works to improve your business outcomes by continuously learning and adapting to new information



UST SmartOps is an AI-powered cognitive automation platform that holistically learns and reimagines your business processes while intelligently digitizing and compressing manual workflows. This empowers your people to focus on the opportunities with the highest business impact.

Our technology works seamlessly across business and IT operations including:

- Supply Chain Management
- Customer Onboarding
- Claims Management
- Customer Service
- Loan Origination
- Finance
- HR
- IT

The Results

95%

Improvement in mean time to resolve (MTTR)

For a leading retailer's helpdesk operation, UST SmartOps improved MTTR by 95% using cognitive automation to identify patterns and optimize IT activities from end-to-end.

50%

Reduction in health plan configuration effort

For a health insurer, UST SmartOps AI automation improved benefit administrator's productivity by transforming PDFs, images, and other unstructured data to digitized content.

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