

Business Services Spring RoundTable 2022

March 28, 2022



Ajay Wadhwa
Head – GBS
Indorama Ventures



Bhaskar Bhattacharjee
Director - GBS Chennai FP&A Leader
Philips



Karan Batra
Director – Strategic Accounts,
Lead – SSCs, APJ & Emerging Markets
Thomson Reuters



Koushik Krishnaswamy Krishnan
Finance Operations Manager
IKEA (Ingka Group)



Meenal Maheshwari
Head – Finance Operations
Syngenta



Rishabh Jain
VP Finance (Global RTR Head)
Olam GBS



Sameer Madan
Director – Finance
Agilent Technologies



Sandeep Tupkari
Director – GBSC
Weatherford



Rakesh Sinha
Co-Founder, SSF India
Founder & CEO, Quintes Global
Executive Director & CEO, RvaluE Group



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Ajay Wadhwa

GBS Head, Indorama Ventures Ltd

Ajay is the GBS Head for Indorama Ventures Ltd. He is an achievement driven enterprising business leader with over 20 years of experience in business & process transformation, delivering value added services across end to end processes, change management across geographies, system implementation (SAP, ARIBA etc), project management, financials and controllership & compliance. He is experienced in improving processes through LEAN culture deployment and innovative solutions/ cutting edge technologies and has demonstrated capability of building high performance teams.

Ajay has worked with different companies and worked with teams across different cultures prior to joining Indorama which include Genpact, JP Morgan Chase, Aegis, Clariant Chemicals, Johnson Controls and AkzoNobel. Ajay is a Chartered Accountant by profession.



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Bhaskar Bhattacharjee

Director - GBS Chennai FP&A Leader, Philips

Bhaskar is a Business Finance/ F&A domain leader currently leading a world class digital finance workforce in Philips GBS that provides strategic business decision support and accelerates digital finance transformation in Philips. He has an overall experience of 20+ years in multiple F&A domains and leadership roles in global multinationals across health tech, energy, services and manufacturing sectors.



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Karan Batra

Director – Strategic Accounts, Lead – SSCs, APJ & Emerging Markets,
Thomson Reuters

Karan is the Business Head for strategic accounts in APAC, Japan & Emerging Markets and Regional Leader – Shared Services segment at Thomson Reuters. Thomson Reuters combines industry expertise across corporations, government, shared-service centres and professional services firms, with innovative technology to deliver critical information to leading decision makers in the financial and risk, legal, tax and accounting, and media markets, powered by the world's most trusted news organization. Karan is responsible for helping clients transform their operating models and achieve their future state digital objectives by leveraging content enabled solutions. He spent the first 8 years in the Content, Technology & Operations Organization at Reuters and then Thomson Reuters with the key mandate of expanding the existing global COE into strategic locations, including India, supporting client business of over \$3 billion and delivering 25% in operational cost savings. Karan is an avid club level cricketer and currently trying to understand NFTs & digital currencies.



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Koushik Krishnaswamy Krishnan
Finance Operations Manager, IKEA (Ingka Group)

Koushik is the Global Finance operations manager for IKEA. He has over 20 years of local and international experience with marquee brands like IKEA, Mondelez, Tetra Pak, Honeywell and Deloitte. He is a Finance specialist with deep expertise in traditional Finance practices like Accounting, reporting, business partnering and contemporary practices like Digital Finance, RPA, Machine learning and Analytics.

Koushik has a track record of delivering large, complex programs like setting up and scaling Shared Service Centers, ERP implementations, Business continuity plans etc. He has a broad understanding of business drivers and industry best practices owing to my stints in various sectors pharma, engineering, construction, packaging & financial services.

Koushik has a very open, and decisive leadership style. He works well with people and enjoy empowering them to achieve all round success. He strongly believes in the power of technology to unlock competitive advantage.

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Meenal Maheshwari

Head - Finance Operations, Syngenta

Meenal is a global leader focused on building strong talent to deliver business goals and creating value for business. A highly motivated professional, having rich experience in managing large Operations Centers, driving the digital agenda along with operational efficiency to make Business win in markets, her areas of expertise include financial analytics, leading large organizations and driving Process Excellence. A qualified Chartered Accountant, with All India Rank, Meenal is based out of Pune and has rich experience of 22 years in Industry in Business Finance, Analytics and Operations.

Meenal has grown in her career graph of 2 decades gaining experience with global multinational organizations across diverse industries of logistics, banking, telecom, engineering and FMCG. She started her career as a management graduate with HLL and has steadily scaled up to lead one of the most established captive units in Pune for the Swiss Ag-chem market leader “Syngenta”

She is well known as an empathetic leader and team player.

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Rishabh Jain

VP Finance (Global RTR Head), Olam GBS

Rishabh is a qualified Chartered Accountant and B.Com graduate with 18+ years of experience and expertise in Accounting, Financial & Management Reporting and Audits for multi-billion dollar Organizations/ businesses across Manufacturing and Services industries. Strong expertise in technology led Finance transformation, Finance Shared Services set up & Operations Management and building F&A and Shared Services capabilities.

Rishabh joined Olam in its Shared Services in 2012. Currently heading the largest tower of Financial and Management Reporting in Olam Global Business Services managing a delivery team of 400+ professionals, serving 20 Business Units, 40+ Countries and multiple functions of Olam. Had diversified work experiences at PwC and Citibank prior to joining Olam.



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Sameer Madan

Director - Finance, Agilent Technologies

Sameer is a qualified Chartered Accountant from India (CA), Certified Public Accountant (CPA -USA) and a Cost & Works Accountant from India (CWA) and current works as a Director : Finance at Agilent Technologies. Agilent Technologies is US listed life sciences and chemical analysis company. His areas of expertise lies in record to report (R2R), financial planning and analysis (FP&A) and quote to cash (Q2C). He has worked in many countries as a controller/CFO, is a big advocate of leveraging technology for “real time on demand” business reporting/insights and feels in today’s disruptive business environment, benchmarking helps drive strategy and gain market share. He regularly speaks at various seminars and has written many articles in leading magazines on the changing landscape of finance, new age skills for finance professionals as well how a company benefits by training employees irrespective of their function on basics of finance and treat them as an “extended finance” employee. Prior to the ~ 16 years with Agilent, he has worked with GE and PwC



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Sandeep Tupkari

Director - Global Business Services Centre, Weatherford

Sandeep is a qualified Chartered Accountant, Executive MBA and Six Sigma green belt certified, experienced in senior leadership roles managing service delivery across the globe, coupled with overseas exposure in Charlotte & New York (USA); Shanghai & Beijing (China); Malaysia; Singapore; Melbourne and Sydney (Australia); Zurich (Switzerland) London (UK).

He is a seasoned professional in Finance and Accounting, FP&A, Statutory Reporting, Tax, Transfer Pricing, Performance Metrics, Transformation and Robotics.



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Rakesh Sinha

Co-Founder, SSF India

Founder & CEO, Quintes Global

Executive Director & CEO, RvaluE Group



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Rakesh is a seasoned professional with an entrepreneurial experience of 2 decades in Advisory & Consulting, Business Services, Business Process Transformation and Technology space. He is an IT Graduate and acquired management skills from IIM Calcutta. Rakesh is one of the few leaders globally certified as an Authorized Evaluator by ITSqC of Carnegie Mellon University, USA for eSCM and a certified 'Program Coach' from Canada. Rakesh is recently recognized as the **'Most Promising Business Leader in Asia' by Economic Times and Times Group.**

Rakesh along with two pioneering leaders recently founded 'Quintes Global' which provides a transformation centric New-Age solution Dedicated Captive (D-Cap TM), that is much beyond few classical models for business process services. The unique model enables clients to get Scale benefits while focusing on their core, reduce cost & grow profits, and transform fast and that too, end to end. Rakesh is currently the CEO of Quintes Global. In his role RvaluE Group, he has been part of setting up/ growing 15+ India & Global Shared Service Centers, and 100+ Transformational engagements enabling RvaluE Team to deliver business impact of over US\$400mn to clients. During his stints at Espire, CBoP, American Express RvaluE he has worked across the geographies providing transformational leadership - India, APCA, Japan, North America, Middle East, UK & Europe. Rakesh spots Industry Trends and has led customized Business Transformation initiatives such as Sourcing Model Strategy, Benchmarking, Location Strategy, Offshoring, RFP & Deal Management, Business Process Redesign, Vision planning for Globalizing Shared Services, identifying process consolidation opportunities for over 5000+ FTEs, preparing Business Case, leading process migration/people transition cutting across F&A, HR, Supply Chain & Procurement, Customer Life Cycle, and IT functions both in Manufacturing & Services domains. Rakesh co-founded Shared Services Forum (SSF) in 2011 as an industry platform to create and disseminate knowledge for excellence in BPM for the ecosystem in Global India, authored several pioneering research reports and books like Co-Authored first-of-its-kind book on BPM 'BPM in Global India – The Inflection Point for Competitive Advantage'. Rakesh is well-recognized in the industry and felicitated / honored by leading media houses in their magazine of Industry repute as 'Young Entrepreneur with difference!', 'Pioneer', 'Thought Leader/ Gurus' of Business Process Space - Identified as one of the top 30 Influential Young Entrepreneurs of 2016 by the Insight Success magazine and featured on the cover story, and recently honored India's Greatest Leaders 2017-18 - 'Pride of the Nation', by AsiaOne Magazine & URS Media - Process Reviewers PricewaterhouseCoopers PL". He was one of the youngest to be invited as member of Management Council of Delhi Management Association! As part of his social responsibilities, Rakesh mentors young leaders from leading Management Institutes, devotes time/energy to social projects along with like-minded people, think beyond the present, for creating Think Tanks for 2030 and make India a better place to live in the global village!

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