Quintes Global Launches TTaaS
– A New Age 'Tech & Transformation' as a Service Solution for Digital Enterprises

NEW DELHI, 15th September 2023 – Quintes Global, a pioneering venture led by industry veterans with extensive experience in Business Process Management since the mid-1990s, is proud to announce **'Tech & Transformation' as a Service (TTaaS).** This innovative solution aims to help businesses leverage technology & transformation expertise to achieve strategic goals, optimize processes, and drive innovation, fostering a future-ready competitive edge.

A legacy of 'Transformation': Quintes Global has a rich history of setting up, operating, and transforming Global Capability Centres (GCCs) and Dedicated Captive (D-Cap™) solutions for clients across diverse industries and geographies. Leveraging over two decades of expertise, Quintes Global delivers business process automation and optimization, going beyond traditional IT-enabled Services (ITeS) to **Tech Integrated Enterprise Services (TiES).** The company's focus on transformation empowers clients to integrate technology with core business functions, ensuring comprehensive enterprise services.

Launching TTaaS: A composite transformation solution and Quintes Global's latest innovation, **TTaaS**, addresses the need for strategic technology-driven transformation. It offers end-to-end technology integration and business process optimization, helping clients navigate the complexities of the digital age while ensuring sustained competitiveness. By design, TTaaS solution is not limited to Tech projects or Engagements, and requires integrating 'technology & transformation' together, initiating and leading to ongoing services with the aim to creating, capturing and delivering value to achieve business objectives.

TTaaS brings together technology, skilled expertise, and transformation-focused implementation, creating a seamless value chain that enhances organizational performance. The solution is not just about adopting new technologies—it is about transforming business processes and achieving strategic objectives.

Key Components of TTaaS Include:

1. **Technology & Transformation Blueprint**
   - Assessing the current technology landscape with a blueprint for adoption of new technologies.
   - Identify opportunities for technology and tech integrated transformation and creating a strategic roadmap for execution.
2. **Digital Transformation**
   - Leveraging cutting-edge technologies like AI, ML, IoT, blockchain, and cloud computing.
   - Redefining business models, customer experiences, and core operations.
3. **Process Automation**
   - Automating manual/ repetitive tasks using RPA to improve workflows and reduce operational costs.
4. **Enterprise Resource Planning (ERP)**
   - Optimizing utilization of ERP systems to integrate and manage core and support business processes.
   - Enhancing data visibility, metrics and reporting capabilities across the organization.
5. **Data Analytics & Business Intelligence**
   - Leveraging data analytics for better decision-making.
   - Utilizing BI tools for visualization and KPI tracking.
6. **Customer Experience (CX) Enhancement**
   - Utilizing CRM systems and omnichannel strategies to boost customer engagement and experience.
7. **Cybersecurity**
   - Enhancing cybersecurity to protect digital assets, data & IT Infra, and maintain business continuity.

Benefits of TTaaS:

TTaaS delivers multiple business benefits, including increased operational efficiency, improved agility, enhanced decision-making capabilities, and a better customer experience. Businesses can achieve a competitive edge, scale efficiently, and mitigate risks with the help of TTaaS.

Sachin Jadhav, VP & Head of Solutioning and Transformation at Quintes Global, stated, "*With TTaaS, we aim to help organizations go beyond mere technology adoption. We focus on true transformation, where business processes, models, and experiences are reimagined for enhanced value creation.*"

About Quintes Global:

Quintes Global is a transformative solutions company that co-creates value for clients' business across India and globally by leveraging cutting-edge technologies, experienced talent, and an innovative approach to business process transformation.

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